

CASE STUDY

Targeted Marketing Leads to Increased Class Quality and Diversity at Partner Law School

Teak University¹, a Large, Public University in the West

- **About:** Teak University is a large public university in the West, with a law school enrollment of about 1,000 students.
- **Challenge:** Teak University aimed to increase the academic profile and diversity of their entering class but did not have sufficient resources or a strategic marketing plan in place. Teak partnered with EAB to amplify their reach and attract top applicants.
- **Solution:** EAB helped Teak University expand their pool of bestfit prospects, increase campaign channels and cadence of messaging, and identify benefits to attract high-priority candidates.
- **Impact:** EAB helped Teak increase diversity in their applicant pool 6%, average applicant GPA by 0.31 points, and average LSAT score by 2.5 points. Overall, they saw an 11% increase in enrollment.

Multi-Channel Campaigns Drove Results Across the Funnel

CONSIDERATION DECISION AWARENESS Strategic campaign schedule • Multichannel campaigns to Promoted benefits specific to with multiple launches nurture applicants high-ability prospects New candidates contacted as • Campaigns based on student Strategically timed deadline LSAT names become available intent campaigns Consistent outreach to highly Ongoing data analysis via Admitted student surveys EAB's Partner Portal competitive prospects EAB's Admitted Student Surveys Allowed Teak University To... Gauge students' intent to enroll **2** Triage admissions resources 3 Uncover competitive intel 1) A pseudonym.

How EAB Campaigns Increased Engagement Overall

Impact Highlights 2019 vs. 2020

+11%

Increase in enrollment

+100% Increase in deposits from LSAT top quartile candidates

+6% Increase in applications from students of color

Diversity Increased Through Customized and Highly Targeted Marketing

How EAB Helped Teak Recruit More Diverse Students



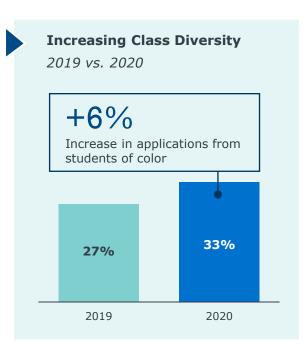
Expanded Teak's Best-Fit Prospect Audience

- Identified Teak's best-fit students from LSAT and future test-taker lists
- Segmented prospects according to Teak's academic and diversity goals
- Engaged out-of-state students, especially students of color



Inquiry Cultivation at Scale

- Crafted personalized messaging to engage diverse candidates throughout the student journey
- Deployed timely campaigns with interactive content to nurture diverse prospects, including a strategic deadline schedule



Results: Applicant Academic Profile and Enrollment Increased

