Higher Ed's Reckoning with Relevance

Can You Define and Defend Your Competitive Differentiators?

High school graduates face a dizzying array of considerations as they chart their path forward. Colleges and universities inundate them with nearly identical messaging while the public narrative on the ROI of higher ed resounds with negativity and skepticism. Talent-strapped industries promote non-traditional pathways to employment that don't always require a degree. It is no wonder that many are simply 'opting-out.' The urgency to answer differentiation's ultimate question: "Why would a student choose us over someone else?" – has never been higher.

At the same time, the pandemic's exposure to virtual learning and remote work has upended perceptions of the fouryear residential campus experience. Student needs are becoming more specific and more varied, dramatically enlarging the competitive space in which institutions can stake out a distinctive value proposition.

To articulate their unique value proposition, leadership teams need a deep understanding of overarching trends within the industry, how their institution fits within the market, and – mostly importantly – **how it can stand apart**.

September 18-	Day One	
19, 2023	12:00 p.m.	Guest Arrival, Welcome Remarks, and Introductions Working Lunch
Washington, DC		
	1:00 p.m.	EAB's State of the Sector
Meeting Location EAB 2445 M Street NW Washington, DC 20037		Learn how pandemic-driven talent crises, rising nonconsumption patterns among traditional student populations, competitive consolidation, and growing mental health challenges are impacting college and university leadership.
P 202-747-1003	3:00 p.m.	Roundtable Discussion: Key Pressures Shaping the Future of Higher Ed
Hotel Accommodations Park Hyatt 1201 24 th St NW Washington, DC 20037		Colleges and universities must confront declining public confidence in the economic and social value of higher education as the pace of change in the sector continues to accelerate. Dialogue with peers and preview EAB's newest research initiatives into the impact of AI, the implications of "peak population," and declining college readiness in both academic and psychosocial dimensions.
P 202-789-1234	4:00 p.m.	Building a Dynamic Strategy
For more information on the room block, please see the registration page or email <u>CJenkins@eab.com</u>	4.00 p.m.	Most strategic plans fail to meaningfully inflect true strategy or enmesh disciplined planning into everyday operational practices. This session will explain how leaders can build a dynamic strategy that incorporates rigorous external market scanning, design thinking aimed at the true preferences of students, faculty, staff, donors, and funders, prioritization discipline to narrow goal-setting focus, budgetary support of key initiatives, and ongoing measurement and evaluation around objectives. Learn how to prevent your next strategic plan from sitting on the shelf.
Dinner	5:30 p.m.	Dinner
Monday, September 18		
5:30 p.m.	Day Two	
Location to be announced	9:00 a.m.	Behind the Curtain at EAB (Breakfast provided) An upfront view of EAB's newest partner capabilities, including our Undergraduate Enrollment Outlook that pulls apart the key drivers of enrollment changes.
> RSVP	10:15 a.m.	Differentiating Our Student Value Proposition
RSVP at the button below or email: <u>CJenkins@eab.com</u>		While campus leaders can often articulate one or more unique attributes of their institutions, they often overlook the essential question of differentiation: <i>Why would a student choose us over competitors?</i> This workshop guides you through an approach to differentiation that helps you to interrogate institutional claims and ensure alignment with key factors that attract your target students, helping you to stand apart from your competitive set
RSVP HERE	12:00 p.m.	Adjournment * Agenda subject to change.