

# Enlisting Faculty to Build Pathways That Reflect Students' Priorities

Part I

# Audio Options

## Refer to the Webinar Confirmation Email You Received in Your Inbox

Date Time: Jul 23, 2018 11:30 AM Eastern Time (US and Canada)

Join from a PC, Mac, iPad, iPhone or Android device:

Please click this URL to join. [https://eab.zoom.us/j/477956446?tk=v76BQ7-GGtJFFkF-Cv5w3gWr\\_whS5K-viY\\_kTcb9uQE.DQEAAAAHH0JXhZsS3ITZWJ1VVNSMJRzY2FFMWxxZ1NBAA](https://eab.zoom.us/j/477956446?tk=v76BQ7-GGtJFFkF-Cv5w3gWr_whS5K-viY_kTcb9uQE.DQEAAAAHH0JXhZsS3ITZWJ1VVNSMJRzY2FFMWxxZ1NBAA)

Note: This link should not be shared with others; it is unique to you.

[Add to Calendar](#) [Add to Google Calendar](#) [Add to Yahoo Calendar](#)

Or iPhone one-tap :

US: +16468769923,,477956446# or +16699006833,,477956446#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 646 876 9923 or +1 669 900 6833

Webinar ID: 477 956 446

International numbers available: <https://zoom.us/j/477956446>

### Using Your Computer Speakers

If you select the "Computer Audio" option, please be sure that your speakers or headphones are connected.



### Using Your Phone

If you select the "Phone Call" option, please dial in with the phone number and access code provided.



Throughout today's presentation, please use the meeting chat to ask questions and join the conversation.



**Having trouble with Zoom?** Email [AshleyDavis@eab.com](mailto:AshleyDavis@eab.com).



## **Cynthia Wilson, EdD**

Vice President for Learning and  
Chief Impact Officer

**Wilson@League.org**



## **Christina Hubbard, PhD**

Senior Director, Strategic Research

**CHubbard@eab.com**



**@CM\_Hubbard**



**We help schools support students from enrollment to graduation and beyond**

➤ **ROOTED IN RESEARCH**

**8,000+** Peer-tested best practices

**500+** Enrollment innovations tested annually

➤ **ADVANTAGE OF SCALE**

**1,900+** Institutions served

**4.1 M+** Students supported by our SSMS

➤ **WE DELIVER RESULTS**

**95%** Of our partners continue with us year after year, reflecting the goals we **achieve together**

➤ Find and enroll your right-fit students

➤ Support and graduate more students



➤ Prepare your institution for the future

My current role can best be described as:

- Teaching faculty
- Faculty leadership (Dean, chair, etc.)
- Student services staff
- Cabinet-level administrator
- College president
- Other (please share in the chat)



# Current Landscape

---

FALL 2020

“Everything is Great!”

-Nobody in 2020

# The Story of the Year



## Three Interrelated Forces Are Reshaping Society and Higher Education

*"Coronavirus crisis  
is now 2nd-worst  
pandemic in US history"*

**8.25M+ infected**  
**220K+ deaths**

**Global  
Pandemic**

**Financial  
Crisis**

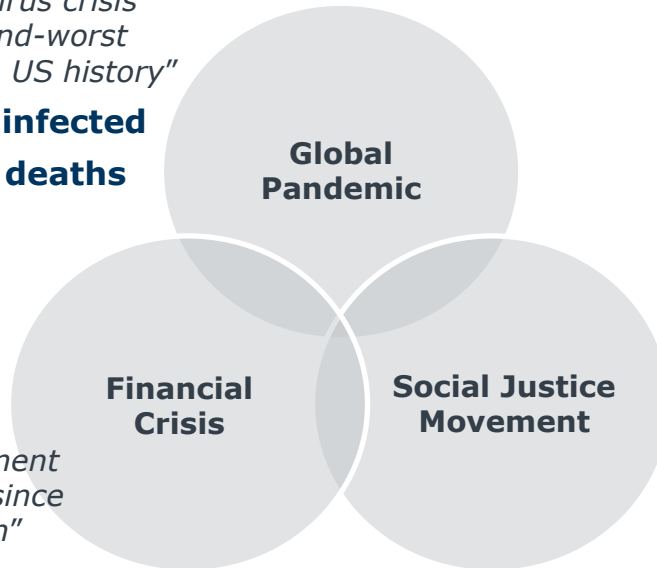
**Social Justice  
Movement**

*"U.S. unemployment  
rate... the worst since  
the Depression"*

**51M people filed  
for unemployment**

*"BLM may be the  
largest movement  
in US history"*

**20M+ Americans  
protested**





# Equity Taking a Step Backward?

9

Pandemic Exposing Not Only Social and Economic, but Institutional Barriers

## Before COVID

- Major retention, completion, and job placement gaps persist
- Faculty and staff diversity lags student diversity
- Students of color experience hostile campus climate

## The Equity Mandate

## COVID Impact

- Health and financial impact disproportionately affecting students of color
- Diverse junior instructors and staff more likely to be laid off
- Students of color and low-income students less likely to enroll and re-enroll

## Disparities Expected to Get Worse

“The COVID-19 pandemic will take existing academic achievement differences between middle-class and low-income students and explode them.”

- Richard Rothstein, Economic Policy Institute

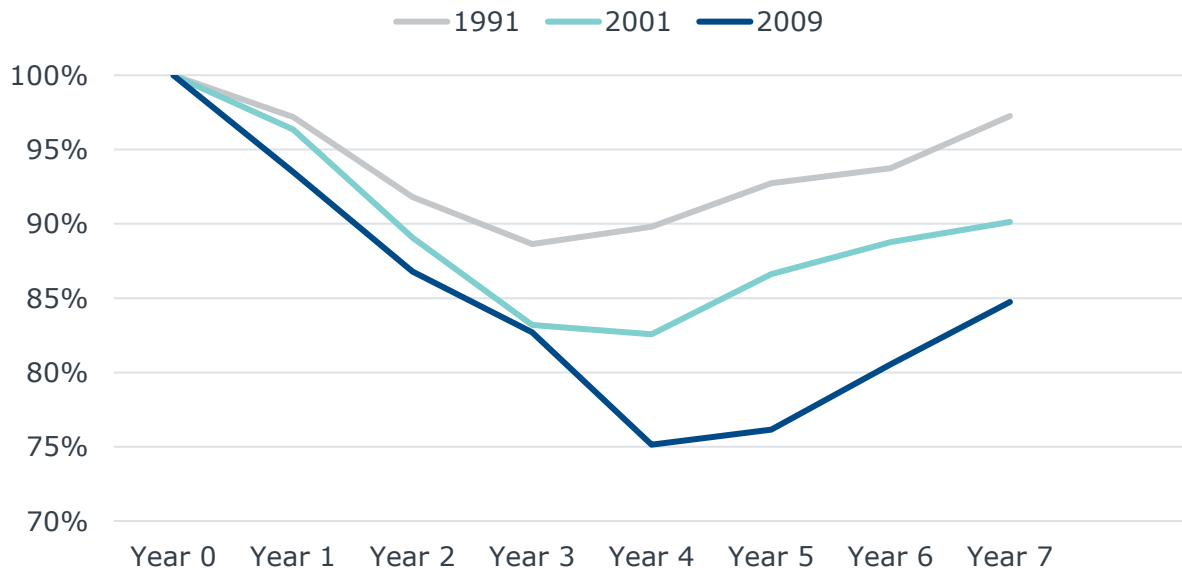


# What Happened to Public Institutions in Past Recessions?

10

Four Straight Years of State Funding Cuts Before Hitting Bottom

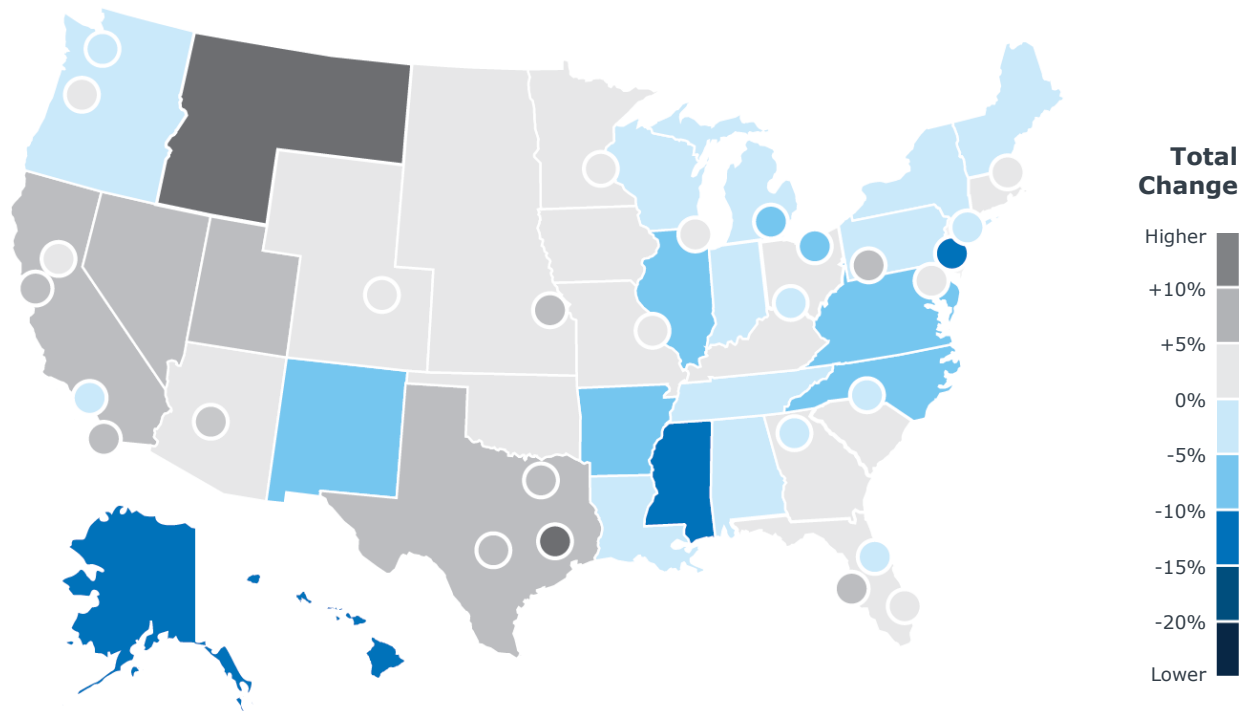
## Changes in State Funding Per FTE After Past Recessions (constant dollars)



# Some Regions More at Risk Than Others



Change in Americans Predicted to Attend College, **2019 to 2024**

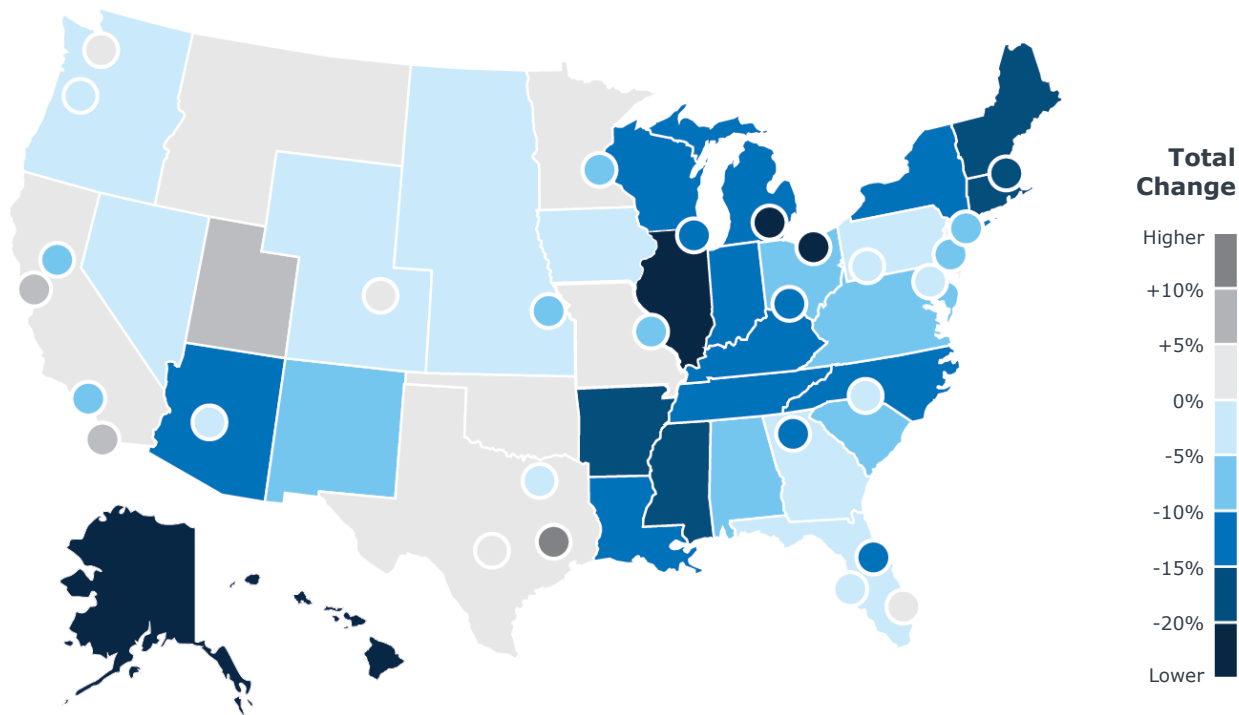


Source: Grawe, *Demographics and the Demand for Higher Education*, 2018; EAB analysis.

# Looking Further Out



## Change in Americans Predicted to Attend College, **2019 to 2029**



Source: Grawe, *Demographics and the Demand for Higher Education*, 2018; EAB analysis.

How has fall 2020 enrollment compared to 2019?

- Enrollment is **unexpectedly lower** than 2019
- Enrollment is **lower, but we anticipated** this before the pandemic
- Enrollment is **higher** than last year
- Current enrollment is **about the same** as 2019
- I don't know

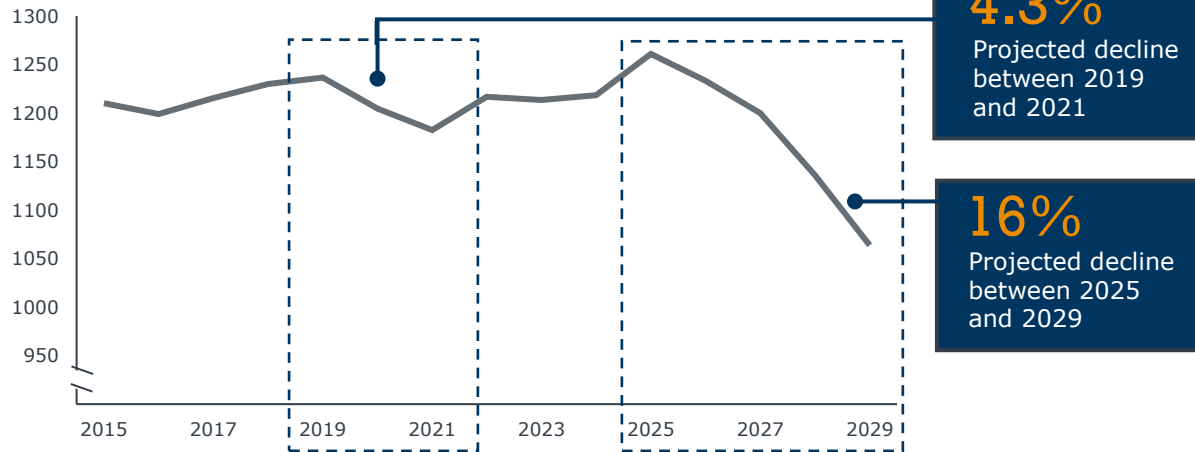
# Community Colleges Expected to Bear the Brunt

14

## Dearth of Recession-Era Births To Take Drastic Toll on Two-Year Enrollments

### Heading Toward a Cliff

*Two-Year Enrollment Projections for 18-year-olds, in Thousands*



The primary challenge for the two-year sector in the next fifteen years is clear: dramatically reduced enrollments. Indeed, the **expected rate of contraction in two-year enrollments is almost 20% faster than for college enrollments in general.**

Nathan Grawe, *Demographics and the Demand for Higher Education*, 2018

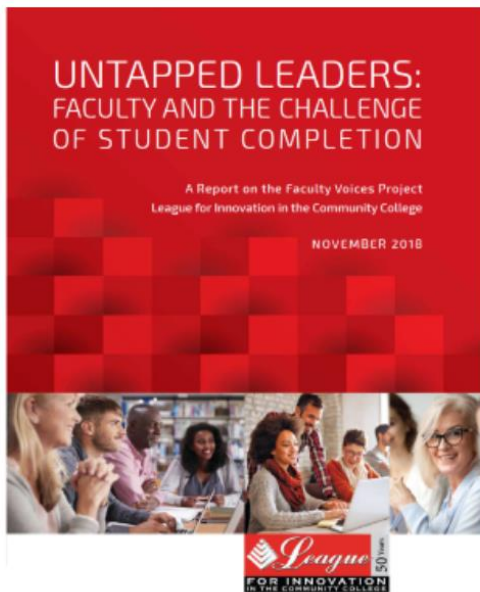
Source: Nathan D. Grawe, *Demographics and the Demand for Higher Education*, (Baltimore: Johns Hopkins University Press, 2018); EAB interviews and analysis.



# Faculty Voices

---

KEY FINDINGS FROM RESEARCH



Report is based on:

81

Discussion groups with  
698 faculty

1000-1500

Faculty respondents across 2  
national surveys



# League's Faculty Voices Project

## Three Key Faculty Viewpoints

---



- 1 Faculty question the validity of completion data and definitions of completion and show inconsistent awareness of institutional data on it.
  - 2 Faculty feel a lack of communication and collaboration about student completion initiatives.
  - 3 Faculty need resources to effectively implement strategies focused on student accountability, improving pedagogy to support diverse students, and implementing guided pathways.
-

1 Providing Faculty With Data

2 Collaboration Between Faculty and Student Services

3 Strategies to Support Today's Learners

[Join us](#) next week,  
**10/28 at 1:00 pm EDT**  
as we explore how  
faculty are adapting to  
today's students.

# 1 Providing Faculty With Data

## 2 Collaboration Between Faculty and Student Services

## 3 Strategies to Support Today's Learners

## Faculty Perspectives

### Reinforce Completion Regularly

“We hear the **completion statistics once** a year at convocation, then they are **not mentioned again.**”

# Transforming Culture Through Data

21



## Democratized Data

Getting the data you need, when you need it, that is **self-service**, can be **dynamically-filtered** in real-time, with **standard definitions** across the institution



## Context for Comparison

**Balancing** distribution of **scarce resources** across academic units, fueling pockets of growth, while also providing **discipline-level benchmarks** that spur continuous improvement



## Guidance for Action

Highlighting opportunities that are actionable, paired with **concrete recommendations** and **proven best practices** for leading change in the academy and receive guidance for future planning

**Create**  
*a Culture of  
Data-Informed  
Decision-Making*

Promote openness and transparency; cultivate a sense of shared ownership of institutional sustainability; inspire use of data that translates into action and change

# Students Underprepared for College Academics



22

## Many Students Underprepared for College, Leading to Excess Coursework

*Students placed into pre-college level:*



**52%**

Placed into pre-college writing



**61%**

Placed into pre-college math

*Students take too long to complete:*



**6.8 years**

Average time to complete a bachelor's degree



**152 credits**

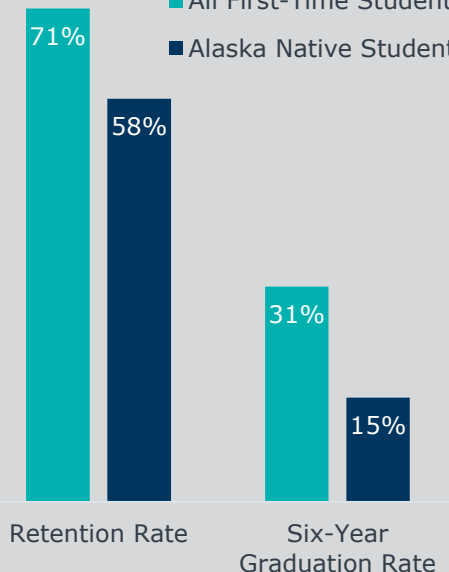
Average credits at completion of bachelor's degree



UNIVERSITY of ALASKA  
ANCHORAGE

## Alaska Native Students at Greater Risk of Not Completing

■ All First-Time Students  
■ Alaska Native Students



Source: UAA Institutional Research.

## Core Values



Student Success



Excellence



Access



Affordability

## Institutional Goals



Second-Year  
Retention



Third-Year  
Persistence



Six-Year  
Graduation

## Leveraging Data



**Academic  
Pathway  
Degree Maps**

### Objectives:

1. Use student data to direct course selection
2. Reduce major switching
3. Improve completion of gateway courses

1

Providing Faculty With Data

2

Collaboration Between Faculty and Student Services

3

Strategies to Support Today's Learners



# Faculty Perspectives

## Cross-Campus Collaboration is Key

“They described their work settings as a **collection of silos**: faculty in different disciplines rarely talking to each other, and faculty and advisors rarely communicating with each other.”

# Is the Door Open for Faculty to Collaborate?



Survey Results Suggest Faculty Are Excluded

## 2017 Results Indicate:

91%

Of participating faculty report that f/t faculty should have significant influence on strategies to improve student completion



11%

Faculty respondents report being involved in completion initiatives that blend academic affairs and student services

# Efficient Program Sequence Creation

## Timed Cross-Department Mapping Session

### Small Group Balances Efficiency with Cross-Institutional Knowledge



**Create Program Sticky Notes**



**Select Program Courses**



**Sequence Program Courses**

### Just The Right Number of Cooks

*Committee Composition*



5-10 Faculty



Dean



Advisor



Student Support

### Student-Centered Curricula in Just Two Hours

**3-9**

Hidden credits found per program on average

**64**

Number of program maps completed in three months

# Faculty Progress Report Survey, December 2019



UNIVERSITY of ALASKA  
ANCHORAGE

## ► Progress Report Survey

Surveyed all faculty  
who submitted >1  
progress report in  
Fall 2019

90+

faculty completed  
a survey

94%

said they would  
definitely (61%) or  
probably (33%)  
submit progress reports  
next semester

“

“The student met with me ... to devise a plan for her to do better.... I think **the progress report helped the student to ask for the help she needed** so that she could succeed in the class.”

“Students were **communicating more openly** with me once they received an alert.”

“**Several students radically changed their routine** late arrival to class and started coming right on time or arriving before class started! Simply by being present and organized, they were able to better absorb the material”

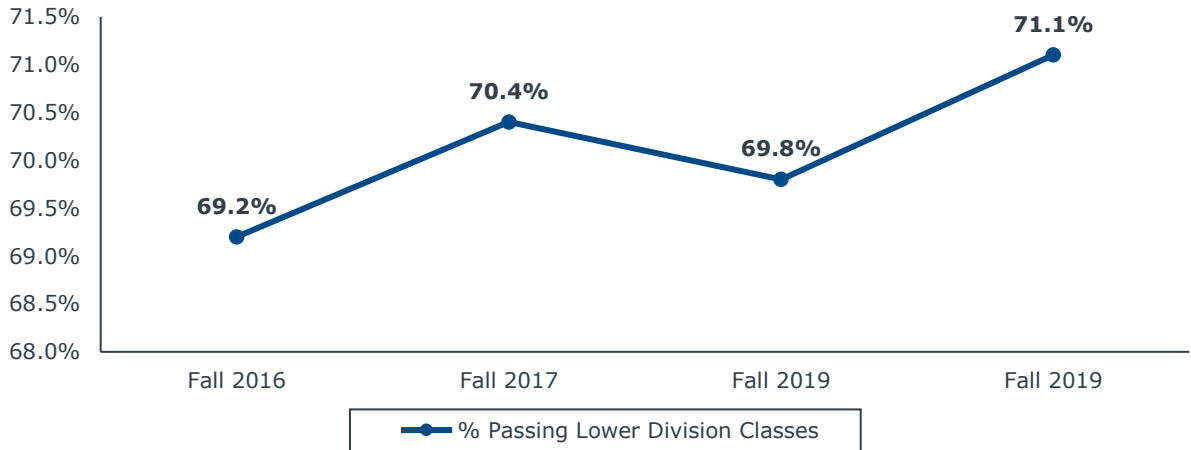
Faculty Survey Responses

”

# Student Success in Lower Division Courses Improves

29

## Percent of All UAA Students Passing Lower Division Courses



UNIVERSITY of ALASKA  
ANCHORAGE

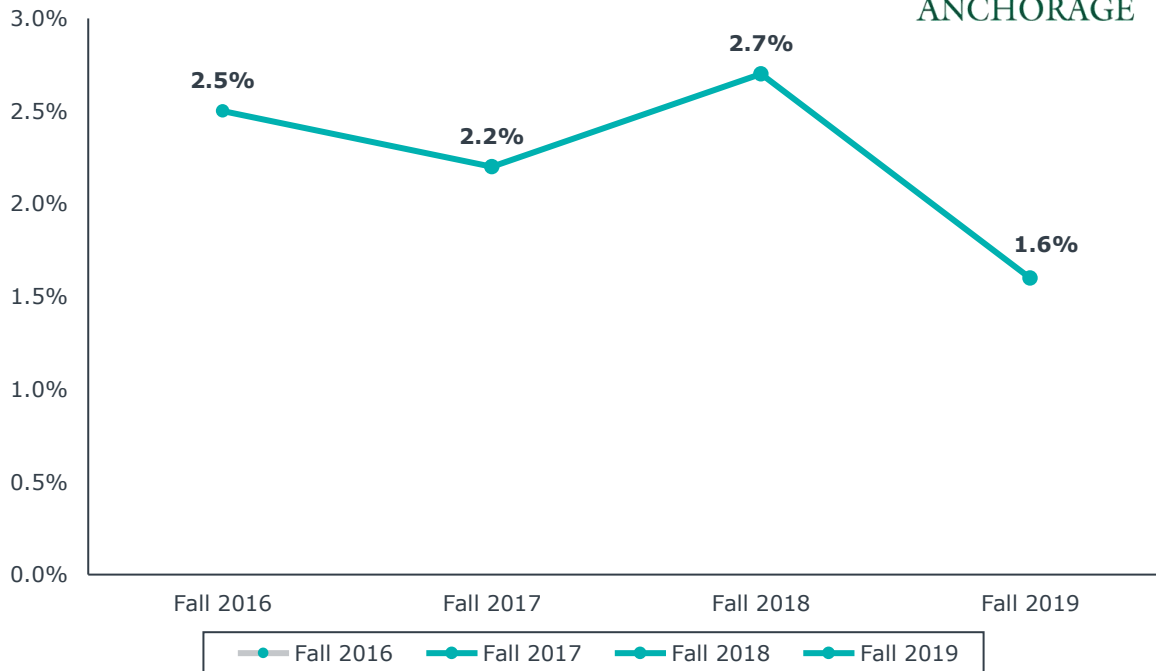
# Midterm Student Stopout Decreases



## First-Time Freshmen: Percent of Students Dropping All Classes



UNIVERSITY of ALASKA  
ANCHORAGE





# Conclusion of Part I

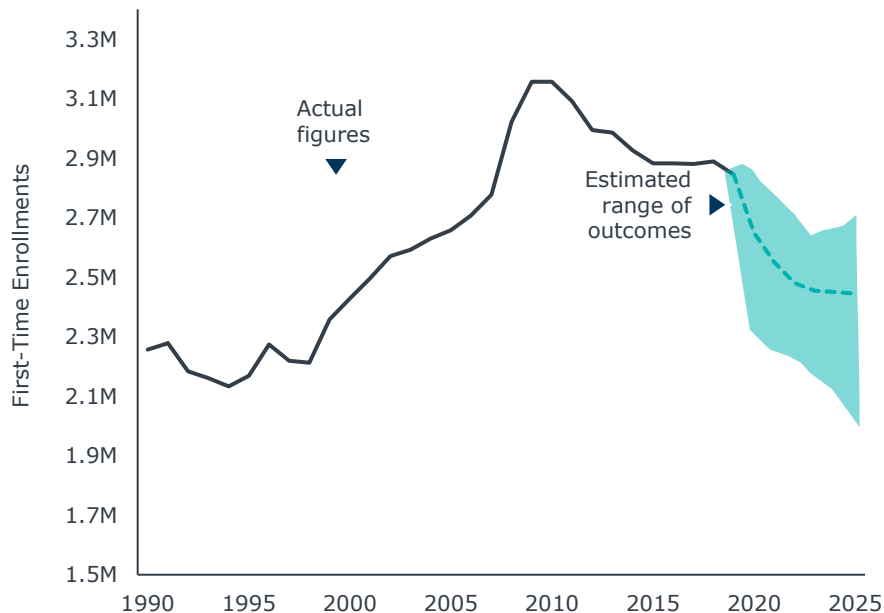
- 
- Conclusion

# Wide Range of Potential Long-Term Impact

## Nearly a Million Student Annual Shortfall by 2025 Is Possible

### Anticipating the Impact of Increased COVID-19 on College Going Behavior

Number of first-time enrollments at 2-year and 4-year institutions, 1990-2025<sup>1</sup>



#### **Variables to consider:**

- Students delaying matriculation
- College affordability during a recession
- Loss of confidence in college value
- Continued rise of online providers
- Increase in high school dropouts
- Smaller pool of 2-year transfers
- Ongoing demographic contraction



# Tell Us How to Help You



**Give Me More Research  
On This Subject**



**Send an Institutional  
Self-Diagnostic**



**Tell Me More About  
Tech Solutions**

# Key Takeaways From Today's Session



**Provide faculty with actionable student data**



**Engage faculty in academic plans for student success**



**Build a culture of inquiry and action**

# Questions from the Audience



**Christina Hubbard, PhD**

*Senior Director,  
Strategic Research*

*Chubbard@eab.com*



**Cynthia Wilson, EdD**

*Vice President for Learning  
and Chief Impact Officer*

*Wilson@League.org*



Please feel free to ask questions in the chat!

Reminder: **Join us at this same time next week for Part II of this series.**

# Please Complete the Exit Survey!



- As you exit the webinar, you will be directed to an evaluation that will automatically load in your web browser.
- Please take a minute to provide your thoughts on the presentation.

**THANK YOU!**



Washington DC | Richmond | Birmingham | Minneapolis | New York | Chicago

202-747-1000 | [eab.com](http://eab.com)